



Hand Hygiene Australia

www.hha.org.au

Patient /Client Survey card

Health Service/Clinic:.....
Date:.....

Please observe your healthcare provider whilst you are receiving care today.

Did you see your healthcare provider clean their hands before caring for you?

- Yes
- No
- Unsure

If yes, did they use the hand rub or soap and water?

- Hand rub
- Soap and water
- Unsure

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- Yes
- No
- Unsure

If yes, did they use the hand rub or soap and water?

- Hand rub
- Soap and water
- Unsure

Did your healthcare provider use gloves during your consultation?

- Yes
- No

Classification of healthcare worker you saw today.

- Physician
- Nurse
- Blood nurse/phlebotomist
- Physiotherapist
- Student.....
- Other

Thank you for your time and support.