

Learning Outcomes/Expectations for HHA Gold Standard Auditors

To accurately assess Hand Hygiene (HH) compliance in accordance with published guidelines using a standardised HH observation assessment tool. Hand Hygiene Australia (HHA) accredited Gold Standard (GS) auditors must attend a workshop conducted by HHA staff acquiring a pass mark of 90% or above over the 2 days.

Pre workshop requirements

- Read HHA manual (minimum read chapter 6)
- Undertake HHA online pre quiz (www.hha.org.au)

Workshop objectives:

- To introduce participants to HHA and National Hand Hygiene Initiative (NHHI)
 - Present evidence for NHHI
 - Discuss NHHI program
 - o Introduce the concept of Micro-organism transmission
 - o Identify the 5 Moments for HH
 - Define the 5 Moments for HH and terms
- To learn how to use HHA 5 Moments audit tool
 - o Demonstrate recording of moments using current HHA tool
 - o Introduce the "Aussie " bonus moments
- To learn how to enter HH compliance data
 - Introduce applicable methods of data entry (paper/PDA/Online)
 - o Explain how the data will be used
- Introduce HHA resources
 - o HHA website
 - o Manual
 - o DVD

Depending on each facility you may be required to work in conjunction with your HH support network/IC unit to develop and maintain an ongoing education program to initiate, promote and sustain HH. GS Auditors will be able to:

- Train other auditors in your facility where applicable
- To present standardised workshops using HHA resources provided
- Register auditors you train on the HHA website (ww.hha.org.au)
- Update any auditors you train (at lease prior to each audit period)
- · Promote hand hygiene
- Accurately measure:
 - Hand Hygiene compliance rates using HHA validated audit tool
 - Staphylococcus aureus bloodstream infection rates according to HHA criteria
- Make hand hygiene 'core business' for all health care workers

The extended role of GS auditor can involve:

- Motivating/encouraging staff
- o Facilitating involvement and ownership of the project by HCWs in each area/ward
- Presenting outcome data to staff
- Monitoring product placement and availability by conducting audits
- Assisting with promotional activities
- Assisting HCWs to complete your learning package or use HHA on-line learning package (www.hha.org.au)
- o Acting as role models for other staff
- Educating/orientating new staff in HH and ABHR use