Insert Logo Here

**Patient/Client Hand Hygiene Feedback Card**

This feedback card has been designed for patients/clients to be able to provide feedback to us on their experiences regarding hand hygiene at (insert Organisation name here). This card enables you to share this information anonymously or after your visit, if that is more convenient.

Hand hygiene is very important in preventing the spread of infection. As a patient/client of our organisation you are in a position to provide feedback on whether or not your health care workers performed hand hygiene during your care. Please observe your health care workers during your visit and note below if you see them wash their hands with soap and water **OR** use the hand rub during your care.

Once you have completed the card please place it (insert where to place it here).

Clinic/Department you are visiting/staying in:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date of visit/stay: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |
| --- | --- |
| Before providing my care I saw the Doctor: | After providing my care I saw the Doctor: |
| 🞏 Use Hand Rub  🞏 Wash with soap and water  🞏 They did not clean their hands | 🞏 Use Hand Rub  🞏 Wash with soap and water  🞏 They did not clean their hands |
| Before providing my care I saw the Nurse: | After providing my care I saw the Nurse: |
| 🞏 Use Hand Rub  🞏 Wash with soap and water  🞏 They did not clean their hands | 🞏 Use Hand Rub  🞏 Wash with soap and water  🞏 They did not clean their hands |
| Before providing my care I saw the other health care worker  (please specify\_\_\_\_\_\_\_\_\_\_\_\_\_): | Before providing my care I saw the other health care worker  (please specify\_\_\_\_\_\_\_\_\_\_\_\_\_): |
| 🞏 Use Hand Rub  🞏 Wash with soap and water  🞏 They did not clean their hands | 🞏 Use Hand Rub  🞏 Wash with soap and water  🞏 They did not clean their hands |

**Other comments:** If you would like to provide any additional comments on hand hygiene you have observed today, please feel free to provide them here: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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